

# ***How to Interview Clients with Developmental Disabilities***

## **Class Training**

**Brief Description:** This course teaches steps to take when interviewing clients regarding incidents or injuries. It includes suggestions on how to build rapport with the client and overcome communication barriers. It also addresses reasons a client may be reluctant to report or discuss an incident and areas of their life that is different than non-disabled people.

**Who Should Attend:** Direct Care Staff Supervisors, Nurses, Case Managers, BCs, QMRPs and anyone else interested in the investigation of incidents or injuries.

**Presented by:** Southeast Indiana Outreach Services

### **Learning Objectives:**

- Understand personal values and behavioral rules of clients
- Review similarities and differences among abuse victims
- Recognize signs of abuse
- Develop strategies to communicate effectively
- Become aware of steps to take during an interview
- Learn the steps to a high quality investigation

**COST: FREE**

**Class is limited to the first 12 registrants.**

**For more information on to enroll in a class contact Lois Robinson at 265-7489 or [Lois.Robinson@fssa.in.gov](mailto:Lois.Robinson@fssa.in.gov)**